



COMMUNICATIONS

## Visit Us

810 W. 5th Street  
Wilton, IA 52778  
8:30 am—4:30 pm  
Monday—Friday

## Contact us

563-732-3000

## Internet Tech Support

1-877-794-5866

## After Hours Repairs

563-732-3000

Follow the menu prompts

## Iowa One Call

CALL BEFORE YOU DIG!

1-800-292-8989

## Payment Information

Payments are due on  
the 20th of each month.

**Available for  
your convenience:**

- Credit & Debit Payments
- Online Bill Pay
- Drop Box
- ACH Payments
- Email Billing

### WE ACCEPT



[wtccommunications.com](http://wtccommunications.com)



# Solutions

You can count on.  
**Spring 2021**



## What's New?

### YOU CAN NOW PAY YOUR BILL ONLINE!!

**We are NOW accepting credit cards!!** To get started you will need your 9-digit account number that can be found on your bill.

We still accept cash and checks, including money orders, personal checks or cashier's checks. We also have a monthly recurring ACH withdrawal directly from your designated checking account on the 20th of each month. **Payments are due on or before the 20th.**

**Check out our NEW website when you pay your bill [www.wtccommunications.com](http://www.wtccommunications.com).**

## Troubleshooting Tip

### "HELP...my internet is not working"

1) Are other connected devices working?

**If YES,** try restarting the device not working.

**If NO,** Unplug Ethernet cord from router and plug into laptop or desktop. This will let you know if modem is working.

2) If step #1 has been completed and still no internet,  
Give us a call at 563-732-3000.

# Did You Know?

We have 8 different internet packages available!  
**Call today to see which speed is best for you.**

[wtccommunications.com](http://wtccommunications.com)

## AUTO PAY

Never worry about paying your bill on time.



**Sign up for ACH Debits and take one worry out of your day!**

### **WTC** Updates **Fiber to the Home**

#### **Great News! The crews are out!**

We are currently placing fiber cables and installing Network Interface Devices (NIDS) on homes. The new fiber plant will be capable of carrying phone, internet and cable TV. Watch our website for current location.

We are still in the pricing phase. The one thing you can count on is our pricing will be fair and comparable.

Thank you for your patience and being a part of the largest construction endeavor in the 120 year history of WTC Communications!

*-Mark W. Peterson, President/CEO*



*As the warm weather is upon us,  
and we all want to get outside...  
please remember to*



**CALL BEFORE YOU DIG!!**  
**1-800-292-8989**

## CUSTOMER **REWARDS** PROGRAM

Get "rewarded" with discounts for purchasing multiple services!  
The more you choose, **THE MORE YOU SAVE! CALL TODAY!**

- Local Telephone Services ▪ Long Distance Bundled Minutes
- Cable TV Services ▪ Internet Services ▪ Security Monitoring